



Dr. Jeffrey Elfenbein

H&Ds | HIGHLIGHTS & DETAILS

Enhanced Concierge Care Benefits Included as Part of the Annual Fee

These offerings are not covered by Medicare or by other insurance plans. My practice size is smaller which allows me/my office staff to provide you with the following membership benefits:

Direct communication with me or my assistant during business hours. When you call my office during office hours there will be no recording to navigate. In the event you need to leave a message, your phone call will be returned promptly. If you deem your problem "urgent" I will make every effort to speak to you at the time of your call.

My personal cell phone number will be provided to you. This allows easy and direct communications for urgent medical problems that occur outside of my regular office hours.

Enjoy longer appointments with little or no office waiting room time. Office visits will start promptly. Appointments will generally be scheduled for approximately 30 minutes, but some appointments (for example, a Comprehensive Annual Health Assessment) will be scheduled for approximately 60 minutes. My aim is to afford you the time to thoroughly address all your questions and concerns, regardless of the reason for your visit.

Strong focus on preventive medicine and long-term health and wellness. As part of my commitment to your long-term health and wellness, my philosophy is to educate you about the importance of fitness, weight management, and healthy living.

Personalized hospital care. I am affiliated with St. Joseph's Catholic and Northwell Syosset. Should you need to be hospitalized, I will make myself available when I can to communicate with you and to serve as an advocate on your behalf, even when you are admitted to a facility at which I do not have privileges or where I am not your attending physician. If you wish, unless hospital policy or protocol does not allow, I will do what I reasonably can to remain involved in your care, including making courtesy visits and/or communicating with the hospitalists or other attending physicians who are providing services to you.

"Virtual" consultations and long-distance care. Whether you are on a brief vacation, living part of the year in a second residence, or otherwise unable to come to the office, I will offer a "virtual" consultation as determined on a case-by-case basis, at my discretion and subject to applicable state law requirements. However, if in my judgment you need to be seen by a local physician, you will be encouraged by me to seek medical attention. I will communicate with you directly, as well as with your treating physician as needed, to support the coordination of your care on health issues that may arise.

Independent or skilled facility care. Should you need to be in an independent or skilled nursing facility, on a temporary or permanent basis, I will make myself available to communicate with those involved with your care, on a case-by-case basis. I will also make myself available to your family to address any concerns and offer counsel.

Quarterly newsletter on topics relevant to your health and well-being. I will provide seasonal newsletters on medical subjects of interest.

Comprehensive Annual Health Assessment. In my ongoing efforts to assist you in adopting and maintaining a healthy lifestyle and optimizing your quality of life, you will be encouraged and reminded by my staff to schedule a Comprehensive Annual Health Assessment, regardless of condition or necessity, every year. Each person is unique and there is no one-size-fits-all approach when it comes to prevention and treatment. Depending on your health situation, additional tests may be recommended. These will be billed by the performing entity, and you or your insurer will be responsible for payment of these tests. I will use the results of our exam to help you develop a plan for the year to improve health and fitness and to address any new or existing health goals.



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FAQs

FREQUENTLY ASKED QUESTIONS

What is the mission of your practice?

My goal is to provide the highest-quality medical care with an emphasis on patient safety and comfort, and a proactive, comprehensive approach to both disease prevention and wellness. I strive to provide excellence in care that is both compassionate and truly patient-focused. From the moment you call my office, I want you to be completely satisfied with every aspect of your care.

How is your practice different from a traditional medical practice?

In order to devote more time to each patient's care and individual needs, I have intentionally limited the size of my practice. I also offer certain non-covered amenities and benefits designed to personalize and enhance the health care experience. In-office appointments will start promptly, with little or no waiting time; virtual visits via telemedicine are offered as an option upon patient request. This practice model also enables me to schedule longer patient appointments (approximately 30 minutes for routine appointments and approximately 60 minutes for the Comprehensive Annual Health Assessment). If an issue requires extra time for evaluation or discussion, I will accommodate you to the best of my ability. Also, after hours for urgent issues, you will be able to contact me on my personal cell phone, making it easier than ever to communicate.

Where is your personalized care practice located?

My office is located at 3921 Merrick Road, Seaford, NY 11783

Who will cover for you when you are not available?

My goal is to be available to my patients 24 hours a day, 7 days a week. However, there will be occasions when I am out of town or otherwise unavailable. In these situations, a trusted colleague will serve as my covering physician.

Do I still need health insurance if I enroll with you?

Yes. Neither the fee nor the amenities take the place of general health insurance coverage. You are advised to continue your health insurance coverage.

Will you be a provider on my insurance plan?

I intend to remain an in-network provider for Medicare and many major PPO insurance plans and will bill your insurance directly for professional services that are covered by those plans.

Will my private insurance or Medicare reimburse my annual fee?

No. The annual fee is not covered by private insurance or by Medicare.

Is the annual fee tax deductible or reimbursable through my HSA or FSA?

In some instances, the annual fee, or part of the fee, may be payable through your HSA. You are advised to consult with your HSA or FSA plan administrator, employer, HR representative or tax adviser to clarify qualification in your particular circumstance.

What are my annual fee payment options?

Your annual fee may be paid annually, semi-annually, or quarterly by credit card.

What if I have questions about my concierge enrollment or membership?

Please call (847) 432-4502 to be connected with Specialdocs Consultants, LLC, the outstanding company long respected for its expertise in concierge medicine which manages the membership aspect of my practice. They will help answer your questions related to enrollment, membership billing and renewals.